



Case: Robot Process Automation (RPA) Implementation

About the client

Milšped is a leading logistics and transport company with a global presence and innovative solutions, employing over 3,700 dedicated professionals. As the business has grown, Milšped faced several challenges, which were successfully addressed through a unique collaborative project.

About the project

Using RPA robots with Microsoft technology, Comtrade System Integration streamlined communication among four applications, including an advanced Document Management System. The robots automated invoice capture and data entry, significantly boosting efficiency. A barcode-driven approach was employed for invoice processing, simplifying document searches and accelerating accounting processes. Additionally, Excel reporting was enhanced through integration with the DMS. By collaborating closely with the Milšped team, Comtrade System Integration achieved greater efficiency and knowledge enrichment.

Challenges

- Complexity of existing manual processes.
- Need for constant team communication.

Outcome and benefits

- **Seamless and efficient RPA implementation.**
- Improvements in **efficiency and accuracy** by using Microsoft Power Automate.
- Time-saving by **optimization of processes.**
- Milšped became the **leader in the digital transformation** of the logistics industry.

Project goals

Invoice processing automation.

Efficiency increase.

Time saving.

Reporting improvement.

Educating clients on less complex automated tasks.

Key numbers

3

Months of workshops.

5+

People onboarded to develop their own processes.

7

Automation processes developed.